

MEDICAID UNWINDING

A Presentation by Full Circle Health
A Federal Qualified Health Center (FQHC) in Idaho

Outreach & Enrollment/Community Health Worker

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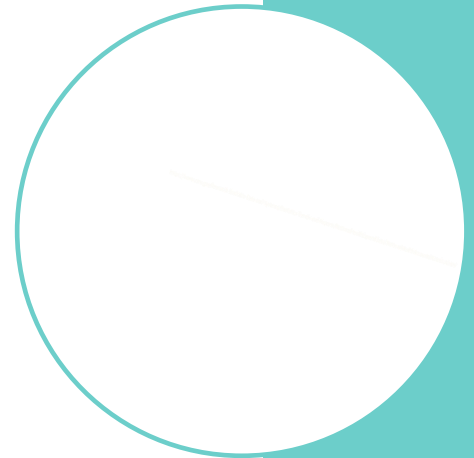
OBJECTIVES

- Share about the experiences and the lessons learned from Full Circle Health, about dealing with the Medicaid unwinding and how the community health worker team is helping our patients with this process.

DID YOU KNOW THAT...

- “At the start of the pandemic in 2020 congress passed a relief bill that blocked states from ending Medicaid benefits for people who were no longer eligible. Then in December of 2022, Congress passed an omnibus spending bill that changed Medicaid enrollment rules. It says states can begin 'un-enrolling' people from Medicaid coverage starting April 1, 2023. It is referred to as "Medicaid unwinding.”

Idaho Department of Health & Welfare started sending letters to patients in February 2023.



LESSONS LEARNED

- ❑ Start working on a communication plan early i.e., Mailing postcards, brochures, landing webpage etc.
- ❑ Make it clear to the patients/clients they can re-apply for Medicaid.
- ❑ Collaborate with insurance agents from the marketplaces.
- ❑ Open every piece of mail from DHW, and if you cannot read it, bring it to our clinics.
- ❑ FullCircle Health Webpage/Landing Page: Medicaid [Medicaid Protection Ending - IDHW Notices - Full Circle Health \(fullcircleidaho.org\)](https://www.fullcircleidaho.org/medicaid-protection-ending-idhw-notices)
- ❑ Access to PDAP – Partner Data Access Portal from the Idaho Department Health & Welfare

SAMPLE MAILING

The Idaho Department of Health and Welfare is contacting every Idahoan on Medicaid to determine if they are still eligible for coverage.

You may be asked to complete an application and provide income documentation. If you do not complete the application, you risk losing coverage.

What do I need to do so I don't lose coverage?

1. Update your contact information with the Idaho Department of Health and Welfare. Visit IdaLink.idaho.gov, call (877) 456-1233 or email MyBenefits@dhw.idaho.gov
2. Check your mail for important letters sent from the Idaho Department of Health and We
3. Complete your renewal right away so you have no loss in health care coverage.

Call Desert Sage Health Centers for help today!



PRSR STD
U.S. POSTAGE
PAID
BOISE, IDAHO
PERMIT NO. 220

Name
Address
City, State Zip

SAMPLE BILINGUAL FLYERS FOR CLINIC WAITING AREAS



Medicaid Protection Ending Soon

What is changing?

Medicaid Protection is ending soon, scan to learn how it may impact your Medicaid coverage.

What do I need to look out for?

If DHW needs your participation to complete the re-evaluation, you will be sent a notice in the mail letting you know that you must contact IDHW as they will need additional information.

You may opt to call DHW (**877-456-1233**) or go to idalink.idaho.gov to update your information.

Loss of Medicaid

Should you lose your Medicaid coverage through this process, **Your Health Idaho** can help you get healthcare coverage back. Here are a couple of points to keep in mind:

Visit YourHealthIdaho.org to learn more, or call **1-855-944-3246**

What if I have more questions about Medicaid or Health Insurance?

Please Call the Community Health Worker (CHW) Blast Line at 208-954-8727



La Protección de Medicaid Termina Pronto

¿Qué está cambiando?

La protección de Medicaid terminará pronto, escanee para saber cómo puede afectar su cobertura de Medicaid.

¿Qué debo tener en cuenta?

Si DHW necesita su participación para completar la reevaluación, se le enviará un aviso por correo informándole que debe comunicarse con IDHW ya que necesitarán información adicional.

Puede optar por llamar a DHW (**877-456-1233**) o visitar idalink.idaho.gov para actualizar su información.

Pérdida de Medicaid

Si pierde su cobertura de Medicaid a través de este proceso, **Your Health Idaho** puede ayudarlo a recuperar la cobertura de atención médica. Aquí hay un par de puntos a tener en cuenta:

Visit YourHealthIdaho.org to learn more, or call **1-855-944-3246**

What if I have more questions about Medicaid or Health Insurance?

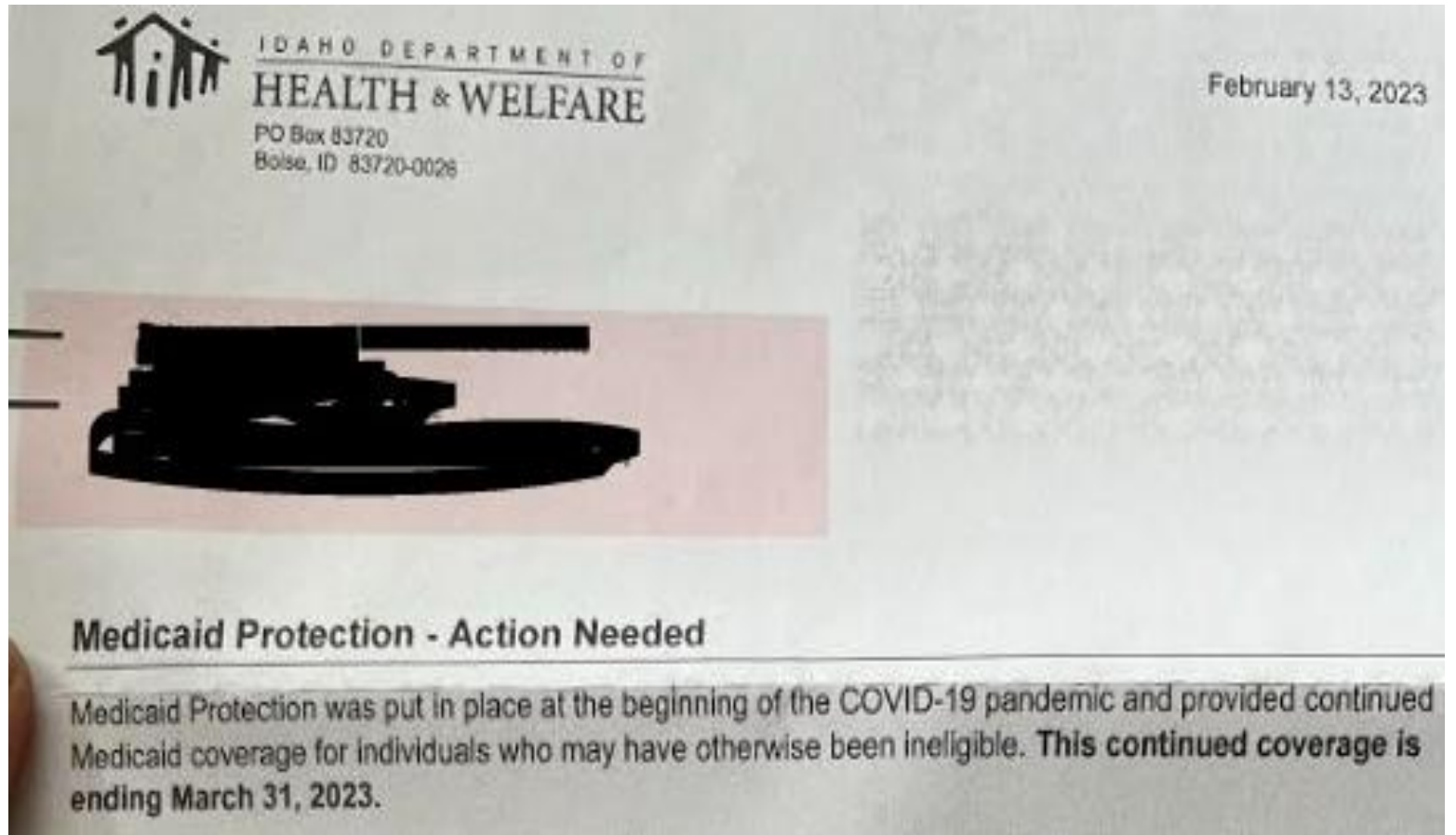
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BARRIERS

- Language barrier.
- Health insurance literacy levels.
- Technology barrier (electronic access).
- Open every piece of mail from DHW, and if you cannot read it, bring it to our clinics.
- Cost of Insurance
- Barriers around social determinants of health (SDOH) i.e., phone may be disconnected, housing instability, etc.

BARRIERS



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QUESTIONS?

